

## A "Modelling" Exercise





**9**/9/2013

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## State-of-the-art protection



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## Telegraphic protocol

- The-needle telegraph allows three signals:
  - "train\_in"
  - "train\_out"
  - ("is\_train\_out?")
- Process:
  - train passes green signal
  - train enters tunnel
  - signal trips to red
  - signalman A telegraphs "train\_in"
  - train traverses tunnel...
  - ...train exits tunnel
  - signalman B telegraphs "train\_out"
  - signalman A resets signal to green

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# Brighton station, 25 August 1861, 08:28

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South	Disaster strikes	North
*1	Tunnel	_
П	Portsmouth Excursion	-
Killick		- Brown
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## **Disaster strikes**







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## 23 killed, 176 seriously injured INURSDAY, AUGUST 29, 1001. the AWFUL COLLISION IN CLAYTON Gate Stati



distance on the main line of Railway, of an accident of a

most appalling nature, the like of which has never before

occurred on this or, with one exception, any other line of

railway in the kingdom. The sensation it created was the

place in the The first I carriages, b no inconver soon as pose detached fre on its wa however, a safety, we sustained ve having, as of the fir bruises, and we have not

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## A London to Brighton Passenger Loco

The Human- Machine Interface – relevant?



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#### The FRAM Methodology? If it was a computer protocol? Control Structured Analysis and Design ٠ Technique (SADT) looks at software as Arthity Output Input an "Orchestra" of interacting "Functions" for playing "scores" of Machanismu music Figure 5.3 An SAUT activity These exchange inputs and outputs with a range of other "Functions" Erik Hollnagel has proposed to utilise Cantrol and extend this approach to systems in general. Activity O Output innet G They are envisaged as a collection of these "Functional" units , FRAM's CO Emicurtie indition () (Hexagonal Functional Resonance Accident Modules) 9/9/2013 FRAMILY 2013

## "Human" Variability of Inputs and Outputs

- In the real world these required interchanges will almost always not be exactly what is required
- The success of the system is the how well it can cope with these necessary adjustments (Resilience?)
- But if the variability is outside the range it can cope with we may have a problem
- The analysis systematically identifies possible deviations and predicted resulting system behaviours, rather like a HAZOP
- It also looks at unexpected outcomes from unintended resonance between these individual deviations.
- This is the Functional Resonance 9/Analysis Method - FRAM FRAMILY 2013





tore 6.1 Dimensiona of failure modul





#### So why isn't everybody using FRAM?

Resource intensive!

- Unfortunately resources only tend to be made available in response to problems or high profile accidents "Black Swans"
- It currently gives qualitative insights as "static" snap shots in time.
- But these insights are valuable for both Design and Incident Analysis
  - So what if it was easier to build and use?
- Could we produce quantitative outputs? (Risk Numbers?)
- Could we make it Dynamic and interactively visual?
- Make and break the functional links automatically and reassign/change them at will?
- Use real (time) inputs to the FRAM's?
- Can we look at handling variability systematically, quantitatively?
- Can we retain the record/ Models- without having to start from scratch every time.
- We could then use and reuse them more routinely as management tools, predictively – before the accident?

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 i.e. Checking out the "White Swans" as well- they're much more common?

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#### The FRAM methodology has evolved from an increasing awareness of "Complexity" issues (after Hollnagel)







- Intuitive, goal-driven approach
- It starts by clearly defining our Objectives (in a logical and consistent way)
- Then "Maps" the critical dependencies onto those Objectives
- Builds a pragmatic, hierarchical model of our actual working environment
- Smarter, more focussed and "just enough"
- · A Living model rather than static shelf ware
- (Now an Open Group Standard)



## Dependency modelling





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### **Common Fractal Structures**



- But the fractal development of dependency models is mirrored in "Functions within Functions"! (Russian Dolls!)
- Each **FRAM** is a Function (and is in turn made up of functions?).
- (It need not be 6 "receptors" for example there could be multiple inputs, preconditions, resource requirements, etc.)
- If you label the entities (dependencies) correctly, they don't care which level they're on (or which Doll?), they'll link up automatically.
- As will Geofences, Crowdsourcing, etc.
- Time? -also includes correct SEQUENCE.
- This can now be an automatic update –time step, time out <u>9/9/@</u>lapsed time etc) FRAMILY 2013 24

### How do they Link up?



- Say we have three (FRAM) functions, A, B and C.
- The Output of A feeds into B as a Precondition
- and the Output of B feeds into the Input of C.





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Function C output!	C input = B Output!	B Input!	
		B Precondition = A Output!	A Input
		H	A Precondition
		I H	A Resources!
		H	A Controll
		4	A Time!
		B Resources!	
		B Controll	
		B Timel	
	C Precondition	100 M	
	C Resources		
	C Controll		
	CTimel		
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## This is then how the dependencies link automatically!

FUNCTION NAME	Station Master Legg			3
FUNCTION DESCRIPTION	Release Trains	So let's	try itl	2 7 104
INPUT (That which activates the function and/or is used or transformed to produce the output. Constitutes the link to upstream functions.)	Timetable Prompt	50 /21 5	, a y ici	• <u></u>
<b>OUTPUT</b> (That which is the result of the function. Constitutes the links to downstream functions.)	Release Train	Time	<u> </u>	ontrol
<b>RE-CONDITIONS</b> (System conditions that must be fulfilled before a function can be carried out.)	All Clear from Signal Men	Input ()	Train Release	Output
RESOURCES / EXECUTION CONDITIONS (That which is needed or consumed by the function when it is active (matter, energy, competence, software, manpower'	Competence	Preconditio	B Re	source
CONTROL (That which supervises or regulates the function. E.g., plans, procedures, quidelines or other	Region?	•First define	e the function	ons
functions.)		<ul> <li>Take the in</li> </ul>	itiating Fur	iction
TIME (Temporal aspects that affect how the function is carried out	Timetable	"Train Rele	ase"	
(constraint, resource).		<ul> <li>complete</li> </ul>	the FRAM	template
	Background function Foreground function			•
9/9/2013	Potēกิถิลิไฟลัศิลิธิติเห Actual variability	Timing	Precision	Elaborated 28

FUNCTION NAME	Signal Man A Function 1	And the first	3
FUNCTION DESCRIPTION	Control Access to Tunnel	And the first	7.844
INPUT (That which activates the function and/or is used or transformed to produce the output. Constitutes the link to upstream functions.)	Train Out	control functio	n
OUTPUT (That which is the result of the function. Constitutes the links to downstream functions.)	Set Signal/ Instruct Flagman to Green/white	Time Co	entrol
<b>RE-CONDITIONS</b> (System conditions that must be fulfilled before a function can be carried out.)	Communications working and message repeated	Input I Signal man A F1	Output
RESOURCES / EXECUTION CONDITIONS (That which is needed or consumed by the function when it is active (matter, energy, competence, software, manpower'	Working Signal or available Flagman Telegraph	P (R) Precondition Res	ource
CONTROL (That which supervises or regulates the function. E.g., plans, procedures, guidelines or other functions.)	Station Master		
TIME (Temporal aspects that affect how the function is carried out (constraint, resource).	Timetable		
9/9/2013	Background function Foreground function		29

## Now model each of these FRAM modules in an iDEPEND sequence



## Signalman A (Killick).



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 This function controls access to the Tunnel by communicating by signals, the state of the line ahead as confirmed by signalman B using the telegraph. An attempt to model this function on the FRAM template might look like this:-



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System with two models, "Signalmen A and B".

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If we set the time available to sufficient for both signalmen to perform their functions, , the system works as designed and access is successfully controlled, in spite of a semaphore signal failure.

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## **Running a Sensitivity Analysis**

- The tool produces this 3 point sensitivity plot
- This indicates a nominal probability of successful operation of some 61%.
- The green bar indicates that if we increase the reliability of the Telegraph to 100%,
- we can increase the overall success rate to about 80% (Pareto) at best.
- Of more concern are the red bars,
- on this model failure of any of 9 separate leaves can cause complete failure of the system.
- Most of these are "Human",
- This illustrates well that assessing a system performance on purely mechanical reliability is at least incomplete?



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#### An *IDEPEND* Model of the Interacting Systems would look like this - AND -

WE can now do three types of **Quantitative Analysis** 

- 1. What if? Vary the inputs ad look at the way the predicted behaviour changes, or
- Hook it up to real external 2. feeds and monitor/ Manage behaviour, or
- 3. Run Monte Carlo simulations with different input probability distributions and look for the Resonances –

(Finally - Black Swans!)

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### **Conclusions?**

- We can now build a complete "System" containing all these interacting, interdependent functions.
- To this we can add spatial and environmental inputs again as "External Feeds" - dependencies common to many of the functions.
- But the major attraction for the FRAM process is that now we have a permanent, accessible "model" to test interactions, variabilities, "Barriers", redesign "work arounds", or ensure responsible and aware Management of Change.
- This Test Case has illustrated the potential power and usefulness to be derived from the synergy possible from combining these two "Systemic" approaches and is surely worth pursuing further.

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