# Finding Resonance in the Real World?

Jim McMenemy
Winnipeg Regional Health Authority
Winnipeg, Manitoba
Canada

## Risk Profiling – Air Taxi Sector

- Helicopters and Fixed wing
- Up to 9 Passengers
- Providing:
  - Transportation
  - Aerial Work
- Diverse Operations









## Pacific Region

- Western Coastal Terrain
- Mountains
- Weather
- Isolated Operations
- Single Pilot

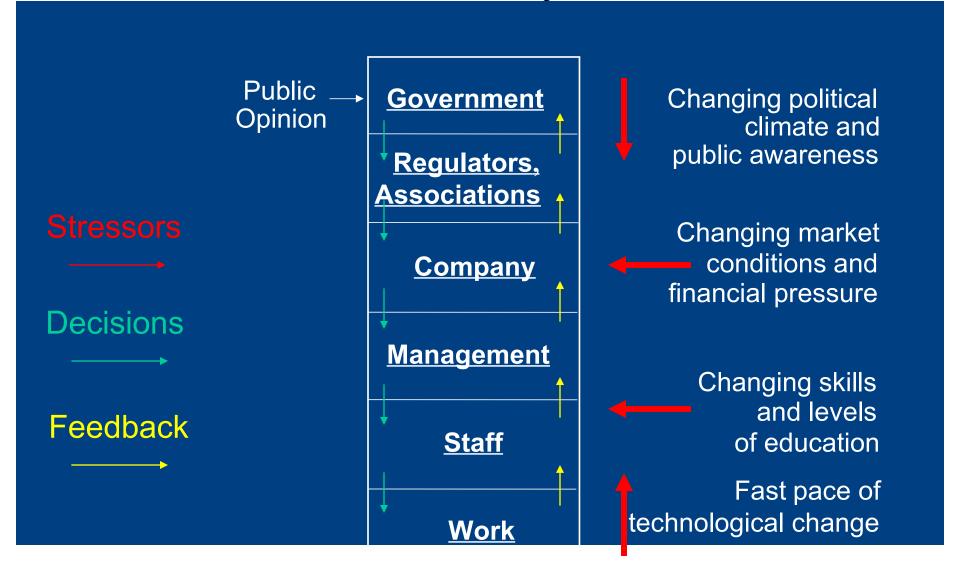
#### Method

- Historical Review
- Adapted Generic Error Modeling System (Reason, 1990)
- Rasmussen's Risk Management Framework\*
- Accident Mapping (ACCIMAP)\*\*

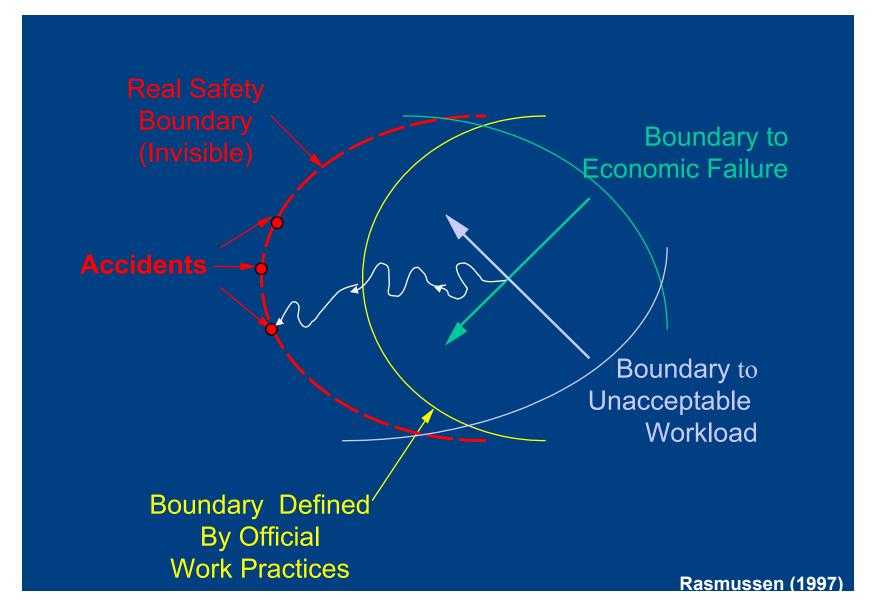
<sup>\*</sup>Rasmussen, J. (1997). Risk management in a dynamic society: A modelling problem. Safety Science, 27, 183-213.

<sup>\*\*</sup>Rasmussen, J., & Svedung, I. (2000). <u>Proactive risk management in a dynamic society</u>. Karlstad, Sweden: Swedish Rescue Services Agency.

## Structural Hierarchy of Actors



## Dynamics



#### Results

- 125 Accident reports analyzed
- AGEMS analysis of unsafe acts
  - 62% mistakes
  - 2% violations
  - − 7% slips
  - 3% lapses
  - 28% undetermined

#### **ACCIMAPS**

- Mapped each accident
- Developed generic ACCIMAPS
- Generic ACCIMAPS highlighted interactions
- Interactions guided us to targeted risk control measures
- Is this FRAM?